



Microfinance Council of the Philippines, Inc.



1st SPM Working Group Meeting

The 1st Social Performance Management Working Group Meeting was held last March 16-17, 2007 at the Discovery Suites in Ortigas. The said meeting was attended by participants in the SPM Strategy Workshop conducted in December 2005 and January 2006.



The working group meeting was attended by representatives of the following MFIs: Alalay sa Kaunlaran, Inc. (ASKI), Center for Agriculture and Rural Development (CARD), Center for Community Transformation (CCT), Cebu MicroEnterprise Development Foundation,

Inc. (CMEDFI), Community Economic Ventures, Inc. (CEVI), Jaime V. Ongpin Foundation, Inc. (JVOFI), People's Bank of Caraga, Inc. (PB Caraga), Rural Bank of Talisayan (RBT), TSPI Development Corporation (TSPI), and Visayas Enterprise Foundation, Inc. (VEFI). The Negros Women for Tomorrow Foundation, Inc. (NWF) is also a member of the SPM Working Group, but was not able to attend the said meeting due to prior commitments.

The meeting reviewed the different activities undertaken by the different MFIs in the implementation of SPM in their respective organizations after last year's strategy workshop. The meeting also tackled the different challenges that these MFIs encountered in the process. The issues and challenges were categorized into four: Processes and Procedures, Human Resources, Management Information System and Quality Control. The first two refer to the challenges the group faces within their organizations, while the last two issues refer to knowledge management.

- Processes and Procedures issues refer to the absence of policies in institutionalizing SPM in the organization, client targeting and alignment of incentives.
- Human Resources issues relate to inadequate buy-in within the organization, inadequate financial resources, staff turn over and absence of dedicated unit on SPM.
- Management Information System issues refer to the data analysis, data management or timeliness of reports, and MIS Capacity.
- Quality Control issues are about non-standardized forms and

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quality control of data collected from the field.

The whole meeting was basically a sharing of experiences and challenges in the implementation of SPM among these MFIs. Upcoming SPM activities were also announced during the said meeting. Future activities include: training of trainers, discussion on social performance indicators, promotional work and social audit.



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